MASTERING TAKAFUL:
CONCEPTS, OPERATIONS & INDUSTRY PRACTICES

This three-day program provides participants with a comprehensive and hands-on understanding of Takaful concepts, models, and operations, combining interactive discussions, real-world examples, and documentation exercises to illustrate how Takaful institutions structure, manage, and govern their operations across both General and Family Takaful businesses. By bridging Shariah principles with operational realities, the program equips participants with the skills and practical insights needed to design, manage, and evaluate Takaful products and processes enabling them to effectively contribute to their organization's Islamic finance and risk management initiatives.

Program Highlights

- Concept-to-practice understanding of Takaful operations
- Documentation review and case-based learning
- Global insights and governance perspectives
- Shariah compliance and institutional best practices
- Interactive workshops and real-world exercises

Learning Outcomes

- Understand the concept of risk and its ethical management in Islam.
- Differentiate between conventional insurance and Takaful from a Shariah perspective.
- Explore core Takaful models and their practical applications.
- Gain insight into global Takaful practices, regulatory trends, and Shariah governance.
- Apply Takaful principles to underwriting, family Takaful, and claims operations.
- Develop operational understanding of client servicing and surplus management.

Target Audience

Target audience for the program includes but not limited to:

- Professionals from Takaful and Insurance Companies
- Bankers engaged in Islamic finance and product development
- Shariah, Risk, Compliance, and Operations Officers
- Regulators, Academicians, and Researchers in Islamic finance

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